



### **Caring Together Strategy Revised Action Plan Jan 2018**

Theme 1:	Carers Support
Theme 2:	Young Carers
Theme 3:	Unknown Carers
Theme 4:	Publicity & Promotion
Theme 5:	Training Offer
Theme 6:	Quality Assurance

### **Steering Group Meetings 2018:**

22nd Mar  
3rd May  
14th June *Quarterly review*  
26th July  
6th Sept *Half yearly review*

Theme 1: Carers Support			
No.	Action:	Owner	New Timescale
CS 1	Development of joint funded carers' support service through the Better Care Fund	J. Clarke / L. Bent	6th Sept 2018
CS 2	Review of all carers' need forms and methods of assessments to ensure this becomes more personalised	J. Anderton	14th June 2018
CS 3	Review the way that social care resources are allocated for carers in line with the requirements of the Care Act	J. Anderton	14th June 2018
CS 4	Develop an on-line / self- assessment for carers linked to resources	J. Anderton	6th Sept 2018
CS 5	GP Link Workers to offer supported assessments	J. Anderton	26th July 2018
CS 6	Carers' Champions in libraries and customer services	J. Hinchliffe	3rd May 2018
CS 7	Review and develop information, advice and guidance offer in conjunction with carers, including support with self-assessments	J. Anderton	14th June 2018
CS 8	Development of carers' pathway that looks at all ages caring and whole family approaches	J. Anderton	14th June 2018
CS 9	Ensure that Carers Forum receives appropriate support to represent the "voice" of carers and is utilised as a joint and equal partner	J. Hinchliffe	14th June 2018
CS 10	Appropriate advocacy is available for carers through the advocacy framework	J. Clarke	3rd May 2018

Impact / difference made:
Breaks for carers
Information, advice and support
Rebrand / refresh of Carers Centre (Carers Corner) model
Utilises community based support
Targeted action around hard to reach groups
Transitions
Carers Newsletter is co-produced
Carers Forum Issue Log
Development of family assessment within new social care system (Liquid Logic)

Evidence Bank:	Date received:	Ref:
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Theme 2: Young Carers			
No.	Action:	Owner	New Timescale
YC 1	Development of a memorandum of understanding with relation to young carers	S. Hill / Hynes	K. 3rd May 2018
YC 2	Families with young carers are consistently identified early in Rotherham to prevent problems from occurring and getting worse and that there is shared responsibility across partners for this early identification.	S. Claydon	3rd May 2018
YC 3	Embed further awareness across schools and wider public / private / voluntary agencies working with children and families.	S. Hill	14th June 2018
YC 4	Ensure that awareness is raised with parents of young carers to facilitate recognition and understanding of the issues their children experience, in order to promote wellbeing across the family. This means that assessment and planning needs to include awareness raising and provision of information by the Lead Professional	S. Hill / Hynes	K. 3rd May 2018
YC 5	Ensure that all assessments and plans for young carers take account of attendance and exclusion rates and those with issues have a plan to increase attendance and reduce exclusions	Links to EWO	26th July 2018
YC 6	Embed the young carers card across all Rotherham schools, colleges and other training establishments <b>Phase 2:</b> Explore and scope wider roll out of the young carers card in private and public sector buildings / organisations	S. Hill / Hynes	K. 6th Sept 2018
YC 7	Reduction in hours spent by our children in caring for parents	S. Hill	6th Sept 2018
YC 8	Ensure that young carers make effective transition from children's services	S. Hill	6th Sept 2018

Impact / difference made:

Increased number of young carers identified

Increased number of Early Help Assessments carried out by the Council and multi-agency partners to reflect support of the children and families with illness and disability

Workforce development and training

Literature and marketing

Develop e-learning / webinar resources

Child centred case studies / marketing

Annual young carers conference

Increased attendance for the young carer cohort in Rotherham

Reduced exclusions for the young carer cohort in Rotherham

Reduced NEETS within the young carer cohort in Rotherham

Evidence Bank:

Date received:

Ref:

YC 2 Theme 2 - Email from Emma Brown Young Carer Actions

14th Feb 2018

Theme 3: Unknown Carers			
No.	Action:	Owner	New Timescale
HC 1	Targeting hard to reach / unknown carers through the integrated locality team and a joined up approach between Children's and Adults services	J. Anderton	14th June 2018

Impact / difference made:
Increase numbers of carers needs assessments Increase in the number of carers receiving services Increase in the number of young carers identified Increased number of Early Help Assessments carried out by the Council and multi-agency partners to reflect support of those children and families with illness and disability Increasing rates of children identified by BME communities Feedback from carers Change in demographic profile of carers we already know about

Evidence Bank:	Date received:	Ref:
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Theme 4: Publicity & Promotion			
No.	Action:	Owner	New Timescale
PP 1	Continued promotion and encouragement of GP carers' registers and carers' clinics within GP surgeries (ensure these lists are used to routinely involve carers)	(CCG) J. Abbots	31st Jan 2018
PP 2	Undertake an awareness campaign to promote carer friendly communities: <ul style="list-style-type: none"> <li>· media</li> <li>· hospital</li> <li>· surgeries</li> <li>· organisation "champions"</li> </ul> Link with existing work on dementia friendly communities	J.Hinchliffe	To coincide with carers rights day  3rd May 2018

Impact / difference made:	
<p>Every GP Practice in Rotherham has an up-to-date register (this results in positive impacts for carers, eg ordering medication, etc)</p> <p>Register is shared with wider health and social care economy (subject to consent)</p> <p>Carers' champion in every GP surgery</p>	

Evidence Bank:		Date received:	Ref:
PP1	PP1 GP Carers Survey Results April 2017	30th Jan 2018	

Theme 5: Training Offer			
No.	Action:	Owner	New Timescale
TO 1	Development and roll out of an enhanced training offer that provides training for carers and about carers	C. Tester	22nd Mar 2018

Impact / difference made:
Number of professionals accessing training on carers
Number of carers accessing training

Evidence Bank:	Date received:	Ref:
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TO 1	FW Bite Sized Carers Training Offer 2018	7th Dec 2017
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Theme 6: Quality Assurance

(Original Action Plan No 1)

No.	Action:	Owner	New Timescale
QA 1	Develop a quality assurance framework to capture carers' outcomes across the health and social care economy	J.Hinchliffe	22nd Mar 2018

Impact / difference made:
We will have a baseline to measure the action plan against
Carers will not be over-consulted for different purposes
We will have a system for capturing qualitative and quantitative measure

Evidence Bank:	Date received:	Ref:
QA 1      Copy of Carers by Age Estimate 2016 (3)	3rd Jan 2018	

Baseline Measures:
Number of carers assessments via ASC Liquid Logic
Number of individual accessing the Carers Centre via ASC monthly stats
Number of carer groups accessing the Carers Centre via ASC monthly stats
Number of people accessing Carers Resilience Service via stats from Crossroads Care
Number of Carer Clinics conducted by Crossroads Care
Number of carers on the GP Carers Register via information from Rotherham CCG
Number of young carers supported via Barnardo's Young Carer Service
Number of carers accessing bitesized training

## Forward Plan

QA 1	Develop a quality assurance framework to capture carers' outcomes across the health and social care economy	J.Hinchliffe
TO 1	Development and roll out of an enhanced training offer that provides training for carers and about carers	C. Tester

**Above actions complete by: 22nd March**

	Undertake an awareness campaign to promote carer friendly communities:	
	<ul style="list-style-type: none"> <li>media</li> <li>hospital</li> <li>surgeries</li> </ul>	
PP 2	organisation "champions"	
	Link with existing work on dementia friendly communities	J.Hinchliffe
YC 4	Ensure that awareness is raised with parents of young carers to facilitate recognition and understanding of the issues their children experience, in order to promote wellbeing across the family. This means that assessment and planning needs to include awareness raising and provision of information by the Lead Professional	S. Hill / K. Hynes
YC 2	Families with young carers are consistently identified early in Rotherham to prevent problems from occurring and getting worse and that there is shared responsibility across partners for this early identification.	S. Claydon S. Hill /
YC 1	Development of a memorandum of understanding with relation to young carers	K. Hynes
CS 10	Appropriate advocacy is available for carers through the advocacy framework	J. Clarke
CS 6	Carers' Champions in libraries and customer services	J. Hinchliffe

**Above actions complete by: 3rd May**

HC 1	Targeting hard to reach / unknown carers through the integrated locality team and a joined up approach between Children's and Adults services	J. Anderton
YC 3	Embed further awareness across schools and wider public / private / voluntary agencies working with children and families.	S. Hill
CS 9	Ensure that Carers Forum receives appropriate support to represent the "voice" of carers and is utilised as a joint and equal partner	J. Hinchliffe
CS 8	Development of carers' pathway that looks at all ages caring and whole family approaches	J. Anderton
CS 7	Review and develop information, advice and guidance offer in conjunction with carers, including support with self-assessments	J. Anderton
CS 3	Review the way that social care resources are allocated for carers in line with the requirements of the Care Act	J. Anderton
CS 2	Review of all carers' need forms and methods of assessments to ensure this becomes more personalised	J. Anderton

**Above actions complete by: 14th June**

YC 5	Ensure that all assessments and plans for young carers take account of attendance and exclusion rates and those with issues have a plan to increase attendance and reduce exclusions	Links to EWO
CS 5	GP Link Workers to offer supported assessments	J. Anderton

**Above actions complete by: 26th July**

	Embed the young carers card across all Rotherham schools, colleges and other training establishments	S. Hill / K. Hynes
	<b>Phase 2:</b>	
YC 6	Explore and scope wider roll out of the young carers card in private and public sector buildings / organisations	
YC 7	Reduction in hours spent by our children in caring for parents	S. Hill
YC 8	Ensure that young carers make effective transition from children's services	S. Hill
CS 4	Develop an on-line / self- assessment for carers linked to resources	J. Anderton



CS 1

Development of joint funded carers' support service through the Better Care Fund

J. Clarke /  
L. Bent

Above actions complete by: 6th Sept

Log of action owners

Owner: Date completed:

CS 1 J. Clarke / L. Bent  
CS 2 J. Anderton  
CS 3 J. Anderton  
CS 4 J. Anderton  
CS 5 J. Anderton  
CS 6 J. Hinchliffe  
CS 7 J. Anderton  
CS 8 J. Anderton  
CS 9 J. Hinchliffe  
CS 10 J. Clarke

YC 1 S. Hill / K. Hynes  
YC 2 S. Claydon  
YC 3 S. Hill  
YC 4 S. Hill / K. Hynes  
YC 5 Links to EWO  
YC 6 S. Hill / K. Hynes  
YC 7 S. Hill  
YC 8 S. Hill

HC 1 J. Anderton

PP 1 J. Abbot Meeting on 30th Jan  
PP 2 J. Hinchliffe

TO 1 C.Tester

QA 1 J. Hinchliffe